



The Christ Hospital
MEDICAL ASSOCIATES

To whom it may concern;

I first met Jacqueline Schaffer when I was a Manager for Kettering Health Network. I was managing Accounts Receivable for our physician practices, and we were in need of a catalyst for a specific office that started to show signs of aging issues, regarding Accounts Receivables. This was typically an office that was our star "best practice". We needed help, and we turned to Jacqueline for her expertise with managing such offices.

Jacqueline proved to be motivated, and efficient, as well as a fantastic teacher for our team when she found mistakes or knew better ways to evoke a better workflow for improvement. She was able to bring fresh ideas, as well as looked beyond what other practices were doing, and help to engage the practice to see the benefits of "change". Her dedication and commitment to this project exceeded our expectations, and our office began to see the fruits of her labor.

In summary, I highly recommend Jacqueline for a leadership position within your organization, as I feel she would be extremely valuable for any organization.

Sincerely,



Laura Griffie
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